

Hire: Tier 2 Support Tech

Job Description:

We are looking for an intelligent and highly motivated software support technician to join our growing support team. The expanding customer base of our company has created the unique and exciting need for a higher level support technician to deal with more technically oriented support questions and needs of our customers. The day to day tasks will include answering support questions via our ticket system or emails, as well as performing testing on current development systems.

Requirements:

- Undergraduate degree in CS or related technical fields
- Working knowledge of MySQL & db systems
- Customer service/ people skills
- Working knowledge of php/html /css
- Coding experience a plus
- Customer service experience a plus

Team “Lujure” is a new and exploding online social media software company based out of Blacksburg, VA. Our mission is simple... create a team of highly intelligent, motivated, and skilled team members to provide our customers an unparalleled software experience. Although we are serious about our growing list of +30,000 customers, Lujure is centered around the idea that our development team of coders should not only provide a ton of value to our customers, but should have a blast doing it. Our agile environment of the top VT & RU CS graduates allows us to innovate and create software that make a positive difference in the lives of our customers and employees.

Hours: Full time (Co-op available)

Start Date: Immediately

Contact Us: Send resumes to Joshua@lujure.com or call us for more info at 540-315-4828

