



Intelligent Innovation

Are you interested in advanced technologies and applications such as voice-over-IP and security? Do you want to get your hands dirty working with these technologies in a fast paced environment? This is an excellent opportunity to learn about these high demand technologies and expand your career knowledge.

1901 Group provides managed IT services from a secure operations facility on the campus of the Virginia Tech Corporate Research Center (CRC). Our services include IT strategy, Managed Application Services (MAS), Managed Security Services (MSS), and Managed Infrastructure Services (MIS).

We continuously seek innovative thinkers who are ready to hit the ground running.

Position: Network Operations - Level 1

The highly motivated individual will be responsible for monitoring and managing clients' Infrastructure, Unified Communications Applications and Security environments from our 24x7 operations center while performing the following duties:

- Monitor network infrastructure, servers and applications for maximum availability
- Perform configuration changes and updates to systems
- Troubleshoot incidents to resolution and identify root cause; escalate to Senior Engineers
- Work hands-on with various technologies

Qualifications:

- Bachelor's degree preferred
- Basic computer skills
- Basic understanding of networking (TCP/IP)
- Strong problem solving and communication skills
- Self driven and highly motivated
- Ability to work in a team environment
- Willingness to work flexible hours - shift work required
- Experience with Cisco voice applications, routers, switches; security technologies a plus

Benefits:

We value our employees' time and efforts. Our commitment to your success is enhanced by our competitive pay based on experience and an extensive benefits package including paid time off, medical, dental and vision benefits and future growth opportunities within the company. Plus, we work to maintain the best possible environment for our employees, where people can learn and grow with the company. We strive to provide a collaborative, creative environment where each person feels encouraged to contribute to our processes, decisions, planning and culture.

To respond to this opportunity, please go to:

careers@1901group.com